TEACHING AND TRAINING SKILLS DEVELOPMENT

General Course Outline

	INSTRUCTIONAL
TOPIC OUTLINE	CLUES

INTRODUCTION

FTO must develop and maintain positive interpersonal communication skills with their trainees, peers, and the community they serve

FTOs are expected to recognize and apply various adult learning strategies and to utilize effective ways of training, teaching, and communicating

A. DEFINE COMMUNICATION AS IT RELATES TO THE FTO POSITION

- FTO↔Trainee
- 2. FTO↔FTP SAC
- 3. FTO/Trainee↔Community

B. DISCUSS REASONS FOR DEVELOPING POSITIVE COMMUNICATION SKILLS, TO INCLUDE:

- 1. Better interpersonal and professional relationships
 - a. Eliminates misunderstandings
 - b. Provides clear direction
 - c. Allows for teamwork
- 2. Job satisfaction/success and reputation
 - a. Reduces stress
 - b. Enhances ability to reach goals
 - Establishes rapport
- 3. Professional and personal safety/liability
 - a. Demonstrates professional attitude
 - b. Reduces likelihood of conflict

C. IDENTIFY THE BASIC COMPONENTS OF THE COMMUNICATION PROCESS, INCLUDING:

- Sender of the message
- 2. Receiver of the message
- 3. The message itself
- 4. Context of the message

From the Earth to the Moon Video

Draw This Activity

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- a. Words and tone used
- b. Often it is not *what* is said as much as *how* it is said that makes the impact on the receiver
- 5. The channel used to convey the message
 - a. Verbal
 - b. Written
- 6. Noise and filters (both the sender's and receiver's)
 - a. Distraction
 - b. Background
 - c. Biases
- 7. Feedback on the message
 - a. Was it understood?

D. RECOGNIZE THE COMMUNICATION SKILLS NEEDED TO DELIVER EFFECTIVE TRAINING, INCLUDING:

- 1. Verbal and non-verbal
 - a. Verbal (word choice, delivery, etc.)
 - b. Non-verbal (body language, distance, etc.)
- 2. Effective active listening
 - a. Validate the sender's message (repeat or paraphrase)
- 3. Recognizing and overcoming barriers to communication
 - a. Unspoken biases/prejudices

E. IDENTIFY AND EXPLAIN COMPONENTS OF EFFECTIVE TRAINING, INCLUDING:

- 1. Instructor qualities
 - a. High level of communication skills
 - 1) Voice tone
 - 2) Eye contact
 - 3) Use of words
 - 4) Rate of speech

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		TOPIC OUTLINE	INSTRUCTIONAL CLUES
		5) Hand gestures	CLUES
		6) Active listening skills	
	b.	Understands learning process	
	c.	Understands teaching methodology	
	d.	Understands and uses a variety of teaching aids	
	e.	Works to develop and maintain his/her skills	
2.	Presen	itation skills	
	a.	Ability to present information in a manner that is eaunderstood	asily
	b.	Uses diverse presentation methods	
3.	Teach	ing/Training styles	
	a.	Rote	
	b.	Intimidator	
	c.	Presenter	
	d.	Developer	
	e.	Facilitator	
4.	Teach	ing/Training aids	
	a.	Maps	
	b.	Chalkboard/white board	
	c.	Computer-based training (CBT)	
	d.	Video/audio tapes	
	e.	POST Workbooks	
	f.	Evaluations/assessments/tests	
	g.	Scenarios	
	h.	Reference materials	
		1) Peace Officer Sourcebook	
		2) Case law updates	
		3) Field Training Manual	

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INSTRUCTIONAL

			TO	OPIC OUTLINE		LUES
	5.	Traini	ng plans	S		
		a.	Has a	training game plan		
			1)	Keeps trainee on track		
			2)	Allows for flexibility		
			3)	Lists learning expectations		
F.	CENT		VS. TI	ONTRAST THE ELEMENTS OF STUDE EACHER-CENTERED LEARNING, USIN I		From the Earth to the Moon Video 2
	1.	Studer	nt/Train	ee Centered		
		a.	Focuse	es on student/trainee learning needs		
		b.	Puts th	ne onus of learning on the student/trainee		
	2.	Teach	er/FTO	Centered		
		a.	Focuse	es on the teacher/FTO		
		b.	Focuse	es on what the teacher/FTO knows		
	3.	RIDE	M Theo	ry		
		a.	Releva	ance		
		b.	<u>I</u> nvolv	rement		
		c.	<u>D</u> iscov	very		
		d.	Experi	ence		
		e.	<u>M</u> odel	ing		
G.	kinest	hetic) A sychom	AND LI	LEARNING STYLES (e.g. visual, auditor EARNING DOMAINS (e.g. affective, cogni ND HOW THEY IMPACT THE LEARN	itive,	From the Earth to the Moon Video 3
	1.	Learni	ng Styl	es		
		a.	Visual			
			1)	Learns by seeing/watching		
		b.	Audito	ory		
			1)	Learns by hearing/being told		

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General Course Outline

		T	OPIC O	OUTLINE		ICTIONAL LUES
	c.	Kines				
		1)	Learns	s by doing/trying different things		
	d.	Multi-	-sensory	approach is the most effective		Learning
2.	Learn	ing Dor	nains			Style Survey
	a.	Cogni	itive			
		1)	Involv skills	res knowledge and development of in	tellectual	
			a)	Evaluation		
			b)	Synthesis		
			c)	Analysis		
			d)	Comprehension		
		2)	Includ concep	les recall or recognition of facts, patte pts	rns, and	
			a)	Short-term memory		
			b)	Long-term memory		
	b.	Affec	tive			
		1)	The m	nanner in which we deal with things onally		
			a)	Feelings		
			b)	Values		
			c)	Appreciation		
			d)	Enthusiasm		
			e)	Motivation		
			f)	Attitude		
	c.	-	omotor			
		1)		cal movement		
		2)		ination		
		3)	Motor			
		4)	Requi	res practice		

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			Т.	DIC C	NITI INE	INSTRUCTIONAL
			10		OUTLINE	CLUES
				a)	Speed	
				b)	Precision	
				c)	Distance	
				d)	Procedures	
				e)	Techniques	
	3.	Adul	t Learnin		cepts	
		a.	Types			
			1)	Exper	rience-based	
			2)	Self-d	lirected/Facilitated learning	
			3)	Partic	ipatory	
		b.	Impor	tance o	f application	
			1)	Respe	ects the learner	
			2)	Respe	ects diversity	
			3)	Focus	ses on needs of learner	
			4)	Practi	cal and meaningful	
			5)	Challe	enging	
			6)	Fun =	increased retention	
	4.	Rates	s of Lear	ning		
		a. Ir	ndividual	s learn	at different rates/speeds	
		b. T	he more	senses	involved, the more effective the learn	ing
Н.			OTHER I		ORS OR ISSUES THAT MAY IMP	PACT
	1.	Lear	ning Env	ironme	nt	
		a.	Forma	ıl instru	actional setting (Classroom)	
		b.	Patrol	Car		
		c.	Range	;		
	2.	Stude	ent Facto	rs		
		a.	Person	nal disti	ractions	

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				INSTRI	CTIONAL
			TOPIC OUTLINE		LUES
		b.	Learning plateaus		
	3.	Othe	r outside factors		
		a.	Presence of non-field training personnel		
		b.	Availability of appropriate training aids and resource	ees	
I.			AND EXPLAIN QUALITIES OF SUCCESSFUL S, WHICH MAY INCLUDE:		HO-Good Teaching
	1.	Carir	ng/Passion		
		a.	"People don't care how much you know until they l how much you care"	know	
	2.	Knov	wledge (Subject Matter Expert/Resource)		
		a.	Broad base of knowledge to draw on		
		b.	Accuracy of that knowledge		
		c.	Stays current on information needed to competently duties	perform	
	3.	Skill			
		a.	Willfully demonstrates skills correctly		
		b.	Maintains skill levels		
		c.	Works to learn new skills		
	4.	Moti	vation		
		a.	Wants to teach		
		b.	Works to help others learn		
	5.	Focu	sed on values		
		a.	Strong work ethic		
J.		ALYZE AINER	PERSONAL STRENGTHS AND WEAKNESSES	AS A	
	1.	Assess performance in the Instruction Game Exercise			
		a.	Can you improve on your performance?		
		b.	Did you recognize what worked and what didn't	work?	

DEVELOP A TRAINING PLAN USING A COMMON

K.

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			General Course Outline		
					CTIONAL
	INCT	DUCT	TOPIC OUTLINE		LUES
	INST	RUC1.	IONAL DESIGN METHOD, WHICH MAY INCI	LUDE:	
	1.	Intro	duction (Performance objectives are explained)		
		a.	What it is that will be taught		
		b.	Why it is important (WIIFM)		
	2.	Prese	entation (Impart the new knowledge or skill)		
		a.	Delivery methods		HO-
		b.	Manner best suited for trainee		Selecting a Delivery Strategy
	3.	Appli	ication (Opportunity to put new knowledge or skill to	use)	
		a.	Active involvement for adult learning		
		b.	Did trainee correctly explain or demonstrate skill		
	4.	Test	(Evaluation of progress – holds the learner accountab	le)	
		a.	Provides immediate feedback to trainer/trainee		
		b.	Evaluation of progress		
		c.	Allows for remediation if needed		
		d.	Serves as documentation of training and knowledge level	e/skill	
L.	DEV	ELOP 1	LEARNING ACTIVITIES		
	1.	Purpo	ose		
		a.	Reinforce training		
		b.	Learning by doing		
		c.	Promote decision making		
		d.	Promote teamwork		
		e.	Safely problem solve		
	2.	Types	S		
		a.	Case studies		
		b.	Role play		

Brain storming

c.

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d.	Scenarios/table top exercises	

- e. Simulations
- f. Group exercises

M. CREATE USEFUL FIELD TRAINING INSTRUCTIONAL AIDS

- 1. Establish relevance
 - a. Specific to topic
 - b. Specific to agency

N. CASE STUDY EXERCISE

The student groups determined on Day One will discuss and address their trainee's written case study provided for this block of instruction